

Quaboag Connector Title VI Program and Procedures

Protections

Federal “Title VI/Nondiscrimination” Protections

The Quaboag Connector operates its programs, services, and activities in compliance with federal nondiscrimination laws including Title VI of the Civil Rights Act of 1964 (Title VI), the Civil Rights Restoration Act of 1987, and related statutes and regulations. Title VI prohibits discrimination in federally assisted programs and requires that no person in the United States of America shall, on the grounds of race, color, or national origin (including limited English proficiency), be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving federal assistance. Related federal nondiscrimination laws administered by the Federal Highway Administration, the Federal Transit Administration, or both prohibit discrimination on the basis of age, sex, and disability. These protected categories are contemplated within Quaboag Connector Title VI Programs consistent with federal interpretation and administration.

State Nondiscrimination Protections

The Quaboag Connector also complies with the Massachusetts Public Accommodation Law, M.G.L. c 272 §§92a, 98, 98a, prohibiting making any distinction, discrimination, or restriction in admission to or treatment in a place of public accommodation based on race, color, religious creed, national origin, sex, sexual orientation, disability, or ancestry. The Quaboag Connector also complies with the Governor’s Executive Order 526, section 4 requiring all programs, activities, and services provided, performed, licensed, chartered, funded, regulated, or contracted for by the state shall be conducted without unlawful discrimination based on race, color, age, gender, ethnicity, sexual orientation, gender identity or expression, religion, creed, ancestry, national origin, disability, veteran's status (including Vietnam-era veterans), or background.

Title VI Complaint Information and Instructions

The Quaboag Connector is committed to ensuring that no person is excluded from participation in or denied services on the basis of race, color, or national origin. All Quaboag Connector services are provided in compliance with Title VI of the Civil Rights act of 1964 (as amended), Executive Order 12898, “Federal Actions to Address Environmental Justice in Minority Populations and Low Income Populations,” and the Department of Transportation’s Guidance to Recipients on Special Language Services to Limited English Proficient (LEP) Beneficiaries.

Instructions

If you believe you have been discriminated against on the basis of race, color, or national origin and would like to submit a Title VI Complaint to the Quaboag Connector, please complete the Quaboag Connector Title VI Discrimination Complaint Form. The information requested is necessary in order to process your complaint. Complaints must be submitted within 180 days of the alleged discrimination.

You may print the document, fill out and either hand-deliver or mail it to The Connector. Once completed and signed, you may scan the form and email it. The email address is printed at the bottom of the form. If you need assistance with completing this form, please contact us at (413) 544-3401.

Return your completed form to:

Education 2 Employment

Attention: Quaboag Connector Operations Supervisor

79 Main Street

Ware, MA 01082